

Center for Conflict Resolution

**MEDIATION PROGRAMS
& REFERRAL OPPORTUNITIES**

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Programs Director

About Center for Conflict Resolution

- Mission
- History
- Programs
- Volunteers
- Training Services
- Funding Sources

Mediation Overview

- What happens in a CCR mediation?
 - Facilitative Model
 - Interest-based Negotiation
- Long model – CCR's office
- Adapted model – Court

Benefits of Mediation for the Parties

- Participants create their own solutions
- Time for exploration of underlying interests
- Opportunity to vent and analyze the issues
- Services can be offered at court or at CCR's office

Who Mediates?

- CCR Volunteers
- Mentorship Program
- Peer Review
- Staff Support

CCR Mediation Programs

- Court Based:
 - Small claims
 - Civil Forced Eviction
- Court Referred (Civil):
 - Law Division
 - Chancery Division
 - Probate Division – Minor/Adult Guardianship
 - Domestic Relations Division - Matrimonial Fee Dispute
 - Domestic Relations Division – Financial Mediation
 - Parenting Agreement
 - Post Decree

CCR Mediation Programs (cont.)

- Court Referred (Criminal):
 - Branch court (Adult misdemeanor)
 - Juvenile misdemeanor
- Non-Court Referred:
 - General Non-Court Referred
 - Residential (Landlord/Tenant)
 - Chicago Department of Public Health
 - Northwest Municipal Conference
 - Cook County Commission for Human Rights

CCR Case Information

- No Cost to Parties
- No Income Requirement
- Services Available in Spanish

Potential Referral Programs

- Evictions & Housing
 - Markham Program
 - Available at court and at CCR's office
- Consumer
 - Mediators on-site at all Cook County civil court houses
 - Bridgeview – Tuesday & Wednesday
 - Rolling Meadows – Friday
 - Skokie – Monday
 - Maywood – Monday
 - Daley Center – Monday – Friday

Potential Referral Programs

- Family Cases
 - Mediations at CCR's office
 - Child Focused Mediation Model
 - Post – Decree
 - Initial Parenting Agreement
 - Financial Mediation
 - Juvenile Program
 - Family Mediation
- Suggestions?

How to Refer a Case

- Cases can be referred 3 ways:
 - By e-mail to newcase@ccrchicago.org
 - By fax to 312-922-6463
 - By phone to 312-922-6464 ex. 22

Following Up

For more information, or if you have a possible referral, please contact:

Rae Kyritsi
312-922-6464 ex.11
rkyritsi@ccrchicago.org



Center for Conflict Resolution Mediation Referrals

Any of These Scenarios Are Conflicts Appropriate for Mediation:

- **The parties have a past or future relationship**
 - **Examples of appropriate relationships:**
 - Parties in a Love Triangle
 - Neighbors or Community Members
 - Landlord and Tenant
 - Business Owner and Customer
 - Attendees at the same Religious Institution
 - Social Acquaintances
 - Co-Workers
 - Students or Juveniles
 - Juveniles and Their Parents
 - Co-Parents
- **The parties have attempted resolution in the past**
- **The parties are interested in resolving the dispute**

The Following Scenario is Not Appropriate for Mediation:

- **History of knife or gun violence between the parties**
- **Either party is afraid of meeting with the other**

If you have a question about whether a case is appropriate or how to refer, please contact Programs Director, Rae Kyritsi, at 312-922-6464 x11 or at rkyritsi@ccrchicago.org.



Mediation Referral Form

Date: _____ Case Type: _____

Referred By: _____ Phone: _____

INITIATOR

Name

Street Address

City State Zip Code

() _____
Phone

E-Mail

ATTORNEY (if applicable)

Name

Firm

Street Address

City State Zip Code

() _____
Phone

E-Mail

RESPONDENT

Name

Street Address

City State Zip Code

() _____
Phone

E-Mail

ATTORNEY (if applicable)

Name

Firm

Street Address

City State Zip Code

() _____
Phone

E-Mail

